

In a proud Training Partnership with SDS Training and Security RTO 31982

Big Dog Security are able to deliver:

## Certificate II in Security Operations

### **Course Delivery Method**

This course is conducted each week from Monday to Friday commencing at 8.00am and runs for approximately seven (7) hours each day depending on class sizes. The training is delivered face to face in class including scenario's, role plays, DVD training and hands on instructional demonstrations, plus online/self-paced pre course material. Students will be required to complete after hour's research and case studies. Teamwork and team learning skills are encouraged in the classroom.

### **Units of Competency**

To obtain the security officer unarmed license you must have first completed an approved training course. Certificate II in Security Operations will enable you to apply for this license. The units required to be completed for this course are:

CPPSEC2001A Communicate effectively in the security industry  
CPPSEC2002A Follow workplace safety procedures in the security industry  
CPPSEC2003B Work effectively in the security industry  
CPPSEC2004B Respond to security risk situation  
CPPSEC2005A Work as part of a security team  
CPPSEC2006B Provide security services to clients  
CPPSEC2011B Control access to and exit from premises  
CPPSEC2014A Operate basic security equipment  
CPPSEC2015A Patrol premises  
CPPSEC2017A Protect self and others using basic defensive tactics  
CPPSEC3013A - Control persons using empty hand techniques  
HLTFA311A Apply first aid

## **Certificate 3 Security Operations**

This course will create the opportunity for employment in specialist areas of the security industry. You will gain critical skills required in developing and carrying out an operational plan, supervising and managing a small team for general security operations relating to the protection of people, self-defence and the defence of others. This course is recommended only for persons who already have a level of experience within the security industry. The course will be face to face for five days plus online/self-paced pre course material. Students will be required to complete after-hours research and case studies.

### **Units of Competency**

BSBFLM303C - Contribute to effective workplace relationships  
BSBWOR301A - Organise personal work priorities and development  
CPPSEC3001A - Maintain workplace safety in the security industry  
CPPSEC3002A - Manage conflict through negotiation  
CPPSEC3003A - Determine response to security risk situation  
CPPSEC3004A - Lead small teams in the security industry  
CPPSEC3005A - Prepare and present security documentation and reports  
CPPSEC3006A - Co-ordinate a quality security service to customers  
CPPSEC3007A - Maintain security of environment  
CPPSEC3013A - Control persons using empty hand techniques

CPPSEC3009A - Prepare and present evidence in court  
CPPSEC2011B - Control access to and exit from premises  
CPPSEC3012A - Store and Protect Information  
HTLFA311A - Apply First Aid

**At Big Dog Security we can also offer other self-funded training, such as:**

### **Bodyguard**

A bodyguard carries out close personal protective services.

### **Fingerprinting**

All security providers must be fingerprinted by the Queensland Police Service. After you've lodged your application, you will receive a letter from us that details the process for having your fingerprints taken.

#### Eligibility

To be eligible for a licence, you must:

- be 18 years or older
- have no recorded conviction of a disqualifying offence within the previous 10 years
- have no unrecorded finding of guilt of a disqualifying offence in the previous five years
- not be considered a risk to public safety
- have successfully completed the training.

#### Training requirements for a new licence

To qualify for an unrestricted bodyguard licence, you must successfully complete the following units of competency from the CPP07 Training Package.

CPPSEC2001A Communicate effectively in the security industry  
CPPSEC2002A Follow workplace safety procedures in the security  
CPPSEC2003B Work effectively in the security  
CPPSEC2005A Work as part of a security team  
CPPSEC2006B Provide security services to clients  
CPPSEC2012A Monitor and control individual and crowd behaviour  
CPPSEC2014A Operate basic security equipment  
CPPSEC3002A Manage conflict through negotiation  
CPPSEC3003A Determine response to security risk situation  
CPPSEC3007A Maintain security of environment  
CPPSEC3013A Control persons using empty hand techniques  
CPPSEC3018A Provide for the safety of persons at risk  
HLTFA 311A Apply first aid

### **Cash transit security officer**

A cash transit security officer carries cash, bullion, jewellery or valuables. Officers who carry a weapon while working must also apply to the Queensland Police Service for the appropriate weapons licence.

To apply, you must:

- meet the eligibility criteria
- complete the training requirements and attach proof of qualifications
- complete the Security Providers Form 1-1 - Application for a security provider class 1 individual licence
- provide originals or certified copies of your birth certificate, birth extract, passport, Australian citizenship certificate or drivers licence
- pay the appropriate licence fee (fees are listed on the application form)
- pay the criminal history check fee
- pay the fingerprinting fee
- lodge the application (lodgement details are listed on the application form).

### **Fingerprinting**

All security providers must be fingerprinted by the Queensland Police Service. After you've lodged your application, you will receive a letter from the Office of Fair Trading that details the process for having your fingerprints taken.

To qualify for an unrestricted cash transit security officer licence, you must successfully complete the following units of competency from the CPP07 Security Training Package.

CPPSEC3050A Load and unload cash in transit in an unsecured environment

CPPSEC3051A Implement cash-in-transit security procedures

CPPSEC3052A Inspect and test cash-in-transit security equipment

HLTFA311A Apply first aid

### **Batons and Handcuffs**

It is a very commonly asked question - When can a Security Officer carry/use batons and handcuffs? The answer - when they have been trained, have authority from their employer and when they have a genuine reason (eg. patrols, working alone, night shifts, etc). They are NOT to be carried for Crowd Control, Private Investigations, Debt Collections or when off duty.

This course provides participants with the skills to assess a risk situation, respond to and manage a risk situation using batons and handcuffs as well as an in depth understanding of the legalities pertaining to the use of force. Weapon retention, weapon disarming, maintenance, storage and transport of restricted items is also covered.

The course is delivered through practical training, scenarios, role plays and group discussions. The instructors are industry professionals with extensive experience in the use of defensive weapons. This program is conducted through practical training, scenarios, role plays and group discussions.

- **Reassessment Courses (Crowd Controller Triennial)**

This Crowd Controller Revalidation Training Course (Manage Conflict & Empty Hand Techniques) covers two (of the three) units required for a licence renewal.

It is a well-known fact that most conflict can be resolved with effective communication. Every person has the ability to communicate effectively; combine this with simple yet effective empty hand techniques and you have the ability to control almost any situation. This course provides participants with the skills to develop effective communication / negotiation techniques and, where necessary, use them in conjunction with empty hand techniques to resolve conflict situations.

This Crowd Controller Revalidation Training Course (Manage Conflict & Empty Hand Techniques) is conducted through practical scenarios, group discussions, role plays, demonstrations and other interactive learning styles.

Every participant, regardless of their experience in the security industry will learn something new that will make them a more professional Security Officer.

#### Subjects Covered

CPPSEC3002A Manage Conflict Through Negotiation  
CPPSEC3013A Control Persons Using Empty Hand Techniques

#### Training Course Outcomes

On successful completion of this Crowd Controller Revalidation Training Course (Manage Conflict & Empty Hand Techniques), participants will receive a Statement of Attainment and may apply to the Office of Fair Trading to renew their Security Providers Licence.

- **First Aid Courses (Security)**

- How to properly assess an emergency situation
- DRSABCD
- CPR techniques on adults and infants
- using an Automated External Defibrillator (AED)
- first aid procedures for bleeding, burns and fractures
- managing medical conditions such as anaphylaxis, asthma and seizures

- managing medical emergencies such as snake/spider bites, poisons and choking
- infection control procedures
- managing exposure to extreme temperatures
- administering first aid for eye & soft tissue injuries
- assessing and moving sick & injured
- legal responsibilities of a first aider

Our Trainers' are Industry professionals with current up to date Security Industry experience. So rest assured you will receive quality training with up to date industry experience.

Our course provides for blended learning which requires 5 days face to face in class. SDS Training and Security also have the flexibility to offer weekend and evening classes to suit those who have working commitments.

Subsidised Courses are available to eligible course participants and also payment instalment plans through our EZYPAY System.

Please Phone or Email, 0457 027 390, [training@bigdogsecurity.com.au](mailto:training@bigdogsecurity.com.au) for further information in the Sunshine Coast, Ipswich, Toowoomba, Dalby and Kingaroy regions.

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